

How to improve your business performance?

The development of your company everyday brings new challenges. You know that right people making up for a good team are what you need on your way to success. You also know that the effectiveness of their cooperation depends on an efficient communication. And the efficient communication depends on the ability to receive and transfer key information.

As experts in creating collaborative management software, we offer an efficient solution: HumanWork system which will support your company with:

- › fluent document and task flow
- › efficient tools to project management
- › easy automation of business processes
- › well-organized team communication

HumanWork is a platform for a group of applications designed to raising the effectiveness and level of services and lowering operational costs in order to make the reaching of fixed goals easier.

Gain a source of the most fundamental business knowledge

HumanWork provides you with an insight into synthetic information on key aspects of your company. It allows for an accurate assessment of an actual situation concerning bottleneck, risk, allocation of resources, optimality of processes, quality of customer service, etc.

Such solutions as: OLAP specifications, filtered lists, printed reports, exports to external systems or specifications to run WWW give an access to the multidimensional data analysis. This analysis will enable you to manage your company according to a selected methodology: Prince 2, ABC, Six Sigma or other.



Benefit from HumanWork properties:

One working environment for all

HumanWork guarantees the co-workers an integrated environment of teamwork.

All of their activities from document transformation, task execution to the management of tasks are planned, realised, reported and controlled within the same system.

At the same time, each person can work in a selected, individually profiled application, providing tools that are necessary in everyday work.

Individual and safe access to data

HumanWork is a safe and stable system equipped with safety mechanisms based on certain and proven standards. It consists in: multi-condition access rights, edition blockage, the management of document versions, controlled way of server failure, data restoration after failure, encryption of data transmission while accessing with WWW browser and many others.

Entire elasticity and openness of the system

HumanWork has been designed to support the unique way of working of each company.

All document and workflow paths, business processes, types of documents as well as the organisational structure of the company can be easily and precisely mapped in the system without the need of any programming.

Each change of rules in the system operation – now and in the future – is equally easy. Owing to its elasticity, HumanWork is a constantly updated tool, ensuring a real support for realised enterprises.

Universal access to database

HumanWork serves as communication platform among co-workers. It registers all information about tasks and documents in real time and makes it accessible to team members, any time and place.

HumanWork can work as an application (so called fat client) or as WWW service. It functions without a need of any customer – server type model as each unit communicates directly with database server.

Such a solution is limited only by server speed and network efficiency, ensuring the highest level of quality transmission.

Easy and safe integration

HumanWork integrates safely with other applications through the transfer of data in Web Service technology. It allows for cooperation with various system types regardless of technology they were created in.

TECHNICAL DATA

(minimal requirements)

Database server:

Hardware

- › Pentium IV 2 GHz – for up to 100 users
- › Two-processor machine in the class of Xeon 3.0 GHz, 2 GB RAM, disc memory: 4 x 72 GB SCSI (2 x RAID 1) – for 100-300 users
- › Four-processor machine in the class of Xeon 3.6 GHz, 4 GB RAM, disc memory: 6 x 72 GB SCSI (2 x RAID 1) – for more than 300 users

Operating system

- › MS Windows 2000 or 2003 Server/XP or Linux/UNIX

Software

- › MySQL 4.0 - for up to 100 users
- › MS SQL 2000, 2003 or 2005 – for up to 500 users
- › ORACLE 10i database – for more than 500 users

User units:

Hardware

- › Pentium III Celeron 750 MHz, 256 MB RAM
- › Image definition: 1024x768 pixels

Operating system

- › All MS Windows operating systems (Windows 95 and upper)

In case of operating on Windows NT system, it is necessary to install Service Pack 3 for it.



HumanWork is a collaboration platform for dedicated applications supporting the teamwork. The family of HumanWork applications includes:

- › **HumanWork BASIC**
- › **HumanWork OFFICE**
- › **HumanWork PROJECT**
- › **HumanWork CRM**
- › **HumanWork CONTACT CENTER**
- › **HumanWork HELP DESK**

All HumanWork applications can be run independently or simultaneously. You can launch one or several applications and complete them by the remaining ones in the future.

Likewise, having the self-chosen, required components, you can create your own optimal system application adjusted to individual needs of your company.

The system is also prepared for any extension and integration with other applications.



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